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## ***Canyon Lake Launches Emergency Notification Service***

FOR IMMEDIATE RELEASE

CANYON LAKE, CA – The [City of Canyon Lake](#) has launched an emergency notification system called [CodeRED](#), which will alert each resident by phone or e-mail in the event of an emergency and important city news.

The ultra high-speed telephone communication service allows the city to telephone all or targeted areas in case of an emergency, such as drinking water contamination, utility outage, evacuation notice, missing person, road closures, fires, floods, bomb threats, hostage situations, chemical spills and gas leak where rapid and accurate notification is essential for public safety.

“We hope we never have to use this emergency notification service but it’s reassuring to know we have the capability now to reach out and alert our residents who may be in harm’s way,” said Mary Craton, Canyon Lake Mayor.

The system is capable of dialing 50,000 phone numbers per hour and delivering a recorded message to a person or an answering machine. The system is ideal for residents who may not be watching television or listening to the radio when an emergency message is issued. The system also can call cell phones and send emails.

“This is absolutely a great tool to be able to notice the public of emergencies in a rapid manner in order to help save lives, manage emergencies better and let people know when an emergency is over,” said Steve Gallegos, Riverside County Fire Department Battalion Chief whose area includes Canyon Lake.

The CodeRED calling system draws on a database of 180 million names and phone numbers from across the United States. But there is no guarantee that every Canyon Lake resident is in this database. That is why city officials urge residents to take a few minutes and sign up for the service online on the city’s Web site at [www.cityofcanyonlake.com](http://www.cityofcanyonlake.com). The short online form asks

for information about alternate phone numbers, email addresses, pagers and cell phone numbers.

Although residents can opt not to receive emergency notifications, city officials recommend that everyone participate.

The CodeRED system is also compatible with TDD/TTY (Telecommunications Device for the Deaf/TeleTYpewriter) which allows the hearing and speech impaired to receive important messages via a terminal with printer or display output.

The CodeRED service costs \$7,500 annually. But half the cost may be reimbursable through a Riverside County Emergency Management Performance Grant.

CodeRED is a service of Emergency Communications Network Inc., a Florida-based organization that has provided high-speed emergency communication services to governmental agencies, businesses and private individuals since 1998.

For more information about what the City of Canyon Lake is doing to protect public safety call (951) 244-2955 or go to: <http://www.cityofcanyonlake.com>

*From protecting our residents to safeguarding the community's lake and providing popular amenities, the City of Canyon Lake is committed to preserving our community's treasured quality of life.*